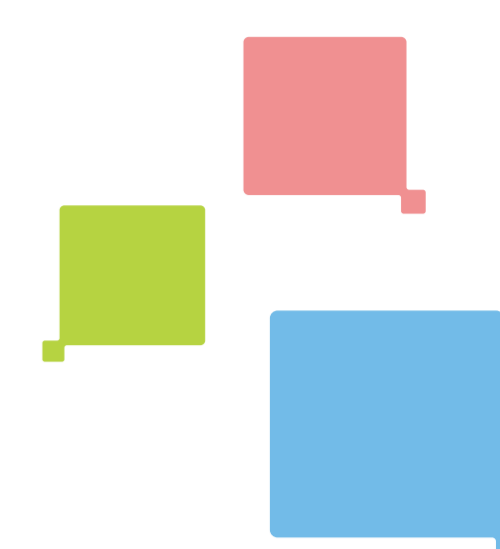


Work Together,  
Anywhere



## Remote work challenges are holding mid-size businesses back from success in a post-pandemic world

A survey of **632** workers at mid-size firms across Europe revealed their technology experience is dampening productivity and their ability to serve customers.



**27%**

say following company protocols and procedures is difficult due to IT problems.

**27%**

don't have the tools they need to collaborate properly when remote working.



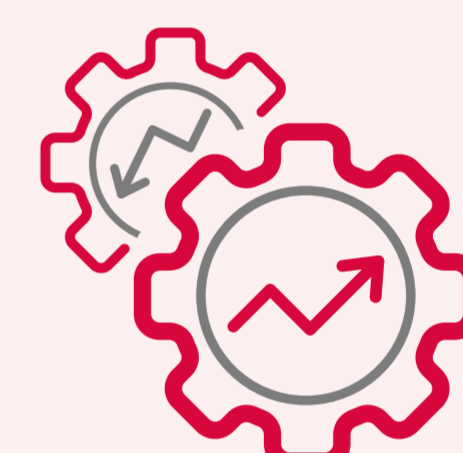
**24%** say they don't have the tools they need to deliver results for customers.

These issues are starting to grate and sap morale.



**42%** say they are working longer hours while working remotely.

**31%** say technology and communication challenges make it hard to stay motivated at work.



**28%** are contemplating switching jobs to somewhere better equipped for remote working.

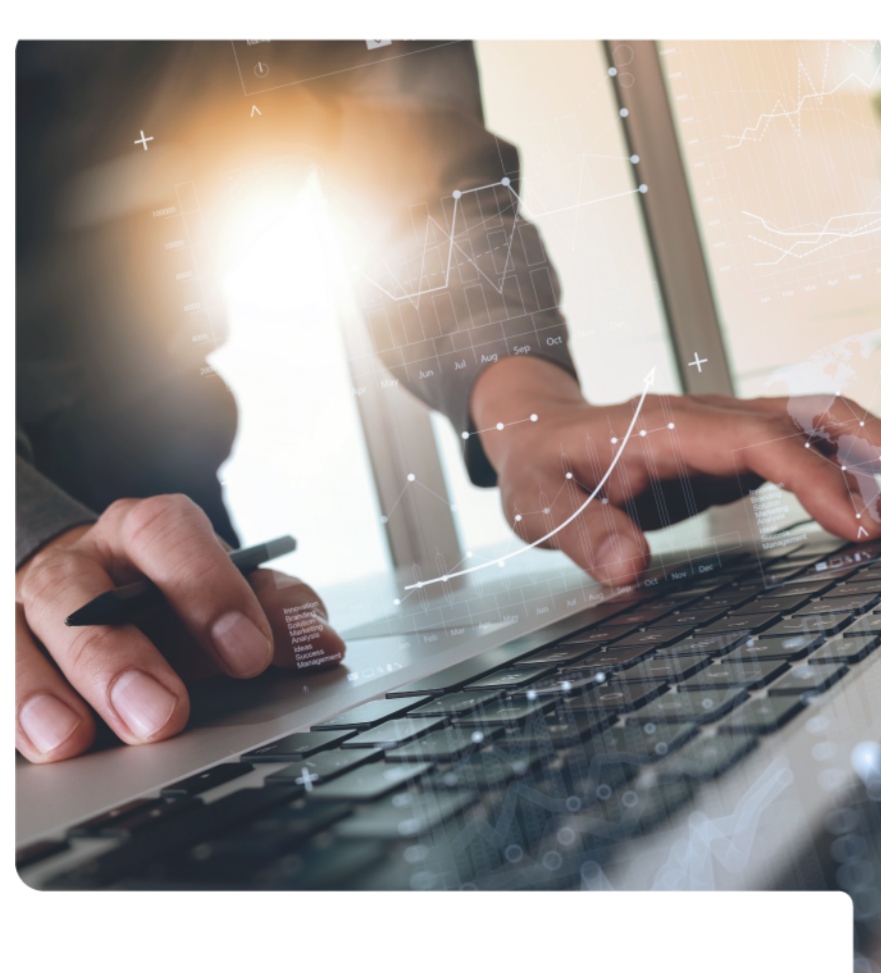
These technology challenges also bring increased security risks.



**46%**

had to use their own technology to work remotely during the pandemic.

Only **44%** have received additional training on updated IT security processes and systems during the pandemic.



In a challenging business environment, eliminating technology pain points throughout the organisation can be the difference between success and failure. The onus is on IT Leaders to accelerate digital transformation to minimise business disruption, and build a sustainable business in the long term.

Read more about overcoming the challenges workers face at:  
[www.ricoh-europe.com/insights](http://www.ricoh-europe.com/insights)